



481 Main Street, Fremont, NH 03044 • Kelly@Winall.us • 603.770.5607 • www.Winall.us

## Handler Client Relationship Agreement

### **Introduction:**

This purpose of this agreement is to establish a harmonious relationship between Client (Owner) and Handler by explaining what a client should expect of the handler, and what the handler expects from the client.

### **Show Condition of a Client's Dog:**

The client is responsible for the show condition of his/her dog when it is delivered to the handler in route to a show or at the show itself. Show condition means groomed and ready to walk into the show ring. For a dog to be in show condition, it must;

1. Be clean.
2. Be in good health
3. Have nails cut short
4. Have teeth clean
5. Have clean ears
6. Have all whiskers completely cut off. Dogs will be maintained in show condition while in the handler's care. However, the client is responsible for grooming fees incurred while in the handler's care.

### **Conflicts:**

The handler will make every effort to show each dog that she is committed to handle. In case of ring conflicts, the handler will arrange for the showing of a client's dog by another handler or a person who in the opinion of the handler is capable of showing the dog to its full advantage. If it is necessary for the handler to arrange for the handling of a client's dog by someone else because she is engaged at the time with another client's dog in another ring, she will take over the handling of the dog when she becomes free to do so (provided the judge agrees). However, a handler must not take over the handling of such a dog once the judge has individually examined and individually gaited all the dogs in that class (A.K.C. ruling).

### **Responsibility of Client for Handling Fees:**

The client is responsible for a handling fee when an entry is made or agreed to be made for a particular show(s) at which the handler has agreed to show the client's dog. Therefore, the client is charged a handling fee for a show at which their dog is absent without notification one week prior to the closing date of the agreed upon show(s).

Any handling arrangements made to cancel a commitment for a show must be made direct to the handler at least seven days before the closing date.

### **Handler Illness:**

Should illness or some emergency prevent the handler from attending a show, arrangements for another professional to show the dogs the handler is committed to show will be made.



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**Termination:**

If the client decides to terminate the handler's services, he/she must notify the handler immediately. The client is responsible for the remainder of fees for committed shows that have closed or reached an entry limit. The entire bill must be paid in full before the client can obtain the services of another professional handler.

If the handler decides to terminate her services to a client, she will notify the client immediately of her intentions. The handler will fulfill the commitments for the remaining shows that have closed or reached an entry limit.

**Definitions:**

1. *Handler* means Kelly Lyn Marquis
2. *Client* means a person or persons retaining the services of the handler
3. *Board* means kenneling, feeding and exercising a dog
4. *Grooming* means preparing a dog for show by bathing, brushing, scissoring, and/or cleaning teeth and ears.
5. *Training* means preparing a dog for showing
6. *Handling* means presenting a dog inside the show ring to full advantage
7. *Conflicts* means that more than one of the dogs a handler is committed to show is required to be in the ring at the same time.



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## *Handler Client Relationship Agreement* **-Addendum-**

### **Entries:**

I prefer that clients be responsible for entering their dog(s) in the shows we've agreed upon. You may enter your dog using Infodog, entry forms, by fax, or an entry service, whichever methods you wish... just be sure your entries make set deadlines. I use Best in Show entry service (800-247-7005). If you need me to make entries for you, you will need to call and register your dog with this service. Entries will be billed directly to your credit card (so have your credit card number ready when you call them).

Once I have reserved a class for your dog (s) at a specified show (s), it is your responsibility to make sure your dog is present on that day. If your dog is unable to attend a given show or circuit we've agreed upon, you will be responsible for all handling fees unless I can fill that class with another dog.

### **Come to the show prepared:**

If your dog is not boarding with me, you will be responsible for holding your own dog while he/she waits to be shown. On hot days, bring a wet coat for your dog, along with some water and ice. You are responsible for keeping your dog cool and comfortable while he/she is not in the show ring.

I use rollover. If your dog prefers a different kind of bait, please bring that for your dog.

### **Board:**

#### **Dog food supplements:**

If your dog is staying with me, please be sure he/she has more than enough food/supplements/additives for his/her stay away from you.

#### **Bedding:**

Please make sure your dog has an adequate supply of bedding for road trips or extended stays. If you chose to use my bedding, that can be arranged, however, if your dog shreds or otherwise destroys blankets, you will be charged replacement costs.

Please do not send personal bowls or leashes with your dog. They can easily get lost or misplaced.

### **I need to know:**

- If your dog is aggressive towards other dogs.
- If your dog dislikes children.
- If your dog has bitten and/or attempted to bite anyone, ever, at any time.

If you let me know of certain situations that bring out the worst in your dog, I can do my best to help avoid these situations.



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**Teach your dog:**

Probably the single most important word you can teach your dog is COME! Equipment is not infallible (flexileads sometimes snap, collars break). If you love your dogs, teach them basic obedience commands (Come. Stay. Down. ) which could save their lives in an emergency situation.

**Emergencies:**

While in my care, your dog's health and well-being is of the utmost importance to me. In the event of an emergency or any situation where I feel veterinary care is necessary, I will attempt to call and discuss the situation with you beforehand. However, if I am unable to contact you, any medical emergencies will be handled at my discretion. You are responsible for all veterinary cost incurred on behalf of your dog while it is in my care.

**Payment for services rendered:**

Bills are due promptly. I prefer to be paid at the close of each weekend or show circuit, in order to save time on billing. You may choose to be billed, however, a service charge of \$20.00 will be added to your account each time I bill you. If you need to be billed, you must request this in advance and I must agree upon the terms with you. Payment is due upon receipt, unless we have agreed upon terms in advance. If I carry your account past 15 days, I will also charge you interest of 18% on the unpaid balance. This amount will be added monthly and the service charge will be calculated with each billing that your account is outstanding.

**Communication:**

**Internet**

I prefer that you text me. However, you may email me at Kelly@winall.us. I only check email one to two times per week. If you need an immediate response please call me.

**Phone calls:**

The best time to reach me is weekends. Weekdays I do not answer my phone after 4:00 p.m. If you call and I am not available, please leave a message and I will return your call. If you do not hear back from me in a reasonable amount of time, please call back (Occasionally messages are lost or deleted... or people forget to leave their number!).

If your dog is traveling with me, I will text you after showing or by the end of the day and give you an update on his/her placements. Please feel free to text or call to check on your dog.

**On show days:**

Whether I am in the ring showing, or warming up a dog outside the ring, I want to give my dogs my total attention. Therefore, just before, during, and immediately after judging is not a good time to talk with me. Please allow me at least 15 minutes after judging, or at least one hour prior to judging so I may give you my full attention. Your concerns are important to me. If you have an immediate concern, please let me know so we can arrange a time where I can give you my undivided attention.

**Keep the lines of communication open**

If you have a concern please let me know, so we can talk about it. I feel that the best way to maintain a good relationship is to keep the lines of communication open.



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## Order of Priority

The “order of priority” addresses the issue of which dog I will take back into the winners class. Please understand, I wish I could show each dog I win with in the winners class. However, I can’t. Just because I am handling another client’s dog in winners, does not mean that I don’t hope that your dog wins. If I am unable to show your dog in the winners class, I will always attempt to send your dog into the winners class with another professional handler or competent individual who will present them to the best of their ability.

My order of priority in most cases is:

1<sup>st</sup>/2<sup>nd</sup>/ 3<sup>rd</sup> Priority Open black/Open AOAC/Am Bred (1<sup>st</sup>/2<sup>nd</sup>/3<sup>rd</sup> priority is determined by which dog I have shown the most)

Fourth Priority Bred by Exhibitor

Fifth Priority 12-18 months

Sixth Priority 9-12 Puppy

Seventh Priority 6-9 Puppy

Eighth Priority Novice

\*My contract clients always have priority over those who hire me ringside for one show... or to fill in for another handler.

\*I reserve the right to change my order of priority at any moment due to unexpected circumstances. Please know that this only happens in extremely rare circumstances. This, however, will NOT be done at a client’s request. The order of priority is NON- NEGOTIABLE!!!



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## Emergency Release

In the event of an emergency, I \_\_\_\_\_ owner of \_\_\_\_\_, do hereby give my permission to Kelly Marquis and/or her assistants to seek and provide medical treatment for my dog \_\_\_\_\_ (call name). I accept full financial responsibility for any veterinary treatment provided to my dog while in Kelly Marquis' care.

Signed: \_\_\_\_\_ Dated: \_\_\_\_\_

### Liability Release

It is understood that Kelly Marquis and/or her assistants agree to exercise all due and reasonable care to prevent injury, illness or loss of a client's dog. However, in the event of injury, illness, or loss of dog, Kelly Marquis and/or her assistants shall not be held liable for such injury, illness or loss.

Signed: \_\_\_\_\_ Dated: \_\_\_\_\_

### Liability Responsibility Release

I, \_\_\_\_\_ accept full responsibility (financial, legal and otherwise) for my dogs' behavior while in the care of Kelly Marquis and/or her assistants.

Signed: \_\_\_\_\_ Dated: \_\_\_\_\_

My dog is in the care of Kelly Marquis and/or her assistants with my knowledge and consent. While in her care, she and/or her assistants shall have legal jurisdiction over my dog. ***I have read and understand the contents of the policy statement provided to me by Kelly Marquis and I agree fully to the terms and conditions herein.***

Signed: \_\_\_\_\_ Dated: \_\_\_\_\_



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## Handler Client Relationship Agreement

THIS AGREEMENT, made on this day \_\_\_\_\_ of 20\_\_\_\_, by and between Kelly Lyn Marquis, of 481 Main Street, Fremont, NH 03044 hereafter called the “Handler” and \_\_\_\_\_ of \_\_\_\_\_, hereafter called the “Owner”.

WHEREAS, the Owner is desirous of having a dog (s) boarded and/or shown and

WHEREAS, the Handler, experienced in training and showing purebred dogs is desirous of showing for the owner.

NOW THEREFORE, in consideration of the mutual agreements outlined in the Handler Client Relationship Agreement, both parties agree to abide by the contents of the “Handler Client Relationship Agreement”.

This agreement is signed and executed on this day \_\_\_\_\_ of \_\_\_\_\_, 20\_\_\_\_.

Handler: \_\_\_\_\_

Owner: \_\_\_\_\_